



Update for Parents, Guardians & Carers

The Covid-19 Pandemic has changed many things and these will likely remain changed for some time to come. We have managed to remain operational during the lockdown to enable us to continue with our preparations for Back to School.

Much of the uniform stock we require has already arrived and we will continue to receive goods through May & early June. As yet we haven't been advised of any delays, but we do expect there may be some minor delays as we approach the Back to School season and potentially there may be delays obtaining replenishment stock over the summer, but as yet our supply chain has not suggested this will be the case.

We expect there will be plenty of stock to go round but not everyone can order at the same time for a variety of reasons, so please be considerate when ordering we're all in this together and we'll all get through it by working together.

School Sizings

Yr 6 sizings are really important to help parents decide what sizes they need for their child or children as they embark upon their Secondary School education. Just now, we don't know if the sizings will go ahead but if schools return in early June as may be the case, then we should be able to hold the sizings events.

These will be quite different to what we normally provide and we are suggesting to schools that as we expect to still have to observe social distancing, the events will need to be full day events and appointments will need to be booked for a sizing slot.

You will be told more about this as the situation unfolds and we get a clearer picture of the situation. We have set up a booking system on our NEW WEBSITE and will be testing this in the next couple of weeks. The site will go live very shortly, but you won't be able to book sizings appointments just yet, so please bear with us. If you can't book online, we can book you a slot by calling us on 01904 607331.

Shop Service

When the lockdown is lifted we will re-open our shop but until that time you can continue to use our online service.

Like sizings, we expect to run an appointment system for shop visits so that we can control the number of people in our shop at any given time. Again the picture right now is not clear and we will be able to provide an update as we get more information, but in readiness for the summer it is likely we will have to extend opening hours and include Sundays to ensure sufficient slots for customers.

It is really important that you check the situation before visiting our shop, particularly over the summer, if you have a long journey to visit us we wouldn't want to have to turn you away because we couldn't accommodate you.

You will understand that paramount to everything is the safety and welfare of our customers and staff, it is likely that this will be a challenging Back to School and we will need everyone's patience and understanding to get the job done.

Cut off date

The cut off date for guaranteed delivery of online & telephone orders is currently set at 7th August, but this may change particularly if we can't hold sizing events in June & July. The date could be changed to 31st July, please check our website for up to date information and we will ask to schools to continue to reinforce the information so everyone knows what is happening.